

PROVIDER ALERT

INTELLIGENCECONNECT SYSTEM UPGRADE

INTELLIGENCECONNECT UPGRADE WEEKEND OF SEPTEMBER 26TH

SEPTEMBER 15, 2014

There will be an IntelligenceConnect platform upgrade scheduled over the weekend of September 26th. The upgrade will impact the underlying systems that support IntelligenceConnect with no changes made to the interface.

Friday, 9/26/14 at 9:00 P.M. - IntelligenceConnect system is unavailable.

• Recurring reports that may be scheduled will not run during this time, but will resume thereafter when the system is restored on Sunday.

Sunday, 9/28/14 at 12:00 P.M. – IntelligenceConnect platform is available and fully functional for all users and processing.