

## **Access and Support**

- e-Support Help Line: (888) 247-9311 or <u>e-Support.Services@ValueOptions.com</u>
- Supply your Provider Connect user ID and ask for Intelligence Connect reporting access
  - New Provider Connect users go to **For Providers** > **Register** on the Maryland VO website to obtain a user ID
  - Contact e-Support for registration or login support as needed

## **One Time Preference Setup in Three Easy Steps**

1. From the Reports page select the Preferences option

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2. Select the Folder option and Click the Browse Folder button

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3. Navigate to the MD Provider Connect folder and select OK to confirm, and OK again to finalize

