

REGIONAL FORUM

Anne Arundel Community College
Cade Building for Performing Arts
101 College Parkway Arnold, MD 21012-1895

Tuesday, June 21, 2011

AGENDA

8:00-8:25am - Registration

8:25-8:30am - Opening Remarks

Karl Steinkraus, Director, ValueOptions Provider Relations

8:30-9:00am - Access to Care

How to Navigate ValueOption's Website/MemberConnect and Achieve Solutions Jacquelyn Pettis, Mgr. of Prevention, Education and Outreach, ValueOptions

9:00-10:00am - Recovery & Resiliency: A Real Life Stories

Laurie Galloway, Executive Director, On Our Own, Carroll County

10:00-10:15am - Break

10:15-11:45am - Supporting Well-being through Person-Centered Planning: Practical Application of Recovery Principles in Treatment Planning

Jennifer Fry/Debbie Anderson

11:45-12:15pm - Recovery and Resiliency from a Quality Perspective/Quality of Care Audits Jarrell Pipkin, Director, Quality Management

12:15-12:30pm - Wrap-up/Closing Comments/Evaluations

ValueOptions Staff

To register for this forum contact Donna Shipp at 410-691-4016

*Providers, State Agencies, Consumers, Families, Advocates are welcome!