

PROVIDER ALERT

December 15, 2010

Discharge Download Enhancement

Effective December 9, 2010:

The "Review an Authorization" function in Provider Connect includes discharge authorizations. The discharge activity is now recognized within the desired activity date span, after overnight VO system processing, when a search or download function is performed. The related authorization details are contained in the search and download results.

Note: The discharge <u>activity</u> is not always the same as the discharge <u>date</u>. Discharge activity refers to the day the authorization was discharged in ProviderConnect, which may not coincide with the date the consumer was actually discharged from the program.

Please refer to the screen shots below:



WHAT DO YOU WANT TO DO TODAY?

- Eligibility and Benefits
 - Find a Specific Member
 - Register a Member
- → Enter or Review Authorization Requests
 - Enter an Authorization Request
 - Enter an Individual Plan
 - Review an Authorization
 - Update Monthly Wage Information
 - View Clinical Drafts
- ▶ Enter Member Reminders





| Search Authorizations | s |
|---|---|
| Required fields are denoted by an asterisk (*) adjacent to the label. Please select a Provider ID below, to perform any one of the Authorization Search transactions below. | |
| * Provider ID NPI # for Authorization ? | 645611 • Select • |
| Vendor ID Member ID Authorization # Client Authorization # Effective Date Expiration Date | - (No spaces or dashes) (MMDDYYYY) (MMDDYYYY) |
| Activity Date span cannot exceed seven (7) days. Activity Date Range can only be entered without a value in the Effective or Expiration Date fields above (or vice-versa). | |
| Activity Date From Activity Date To | 12092010 (MMDDYYYY) 12092010 (MMDDYYYY) |
| Delimiter Type [?] View All | ● Comma ',' ○ Pipe ' ' Search Download |

ValueOptions Hor